CoVerified

COVID-19 Campus Management Platform

User App Tutorial

A Guide to Symptom Reporting, Contact Reporting & Test Results

Your Institution is using CoVerified, a platform built to help colleges and universities get safely back to campus
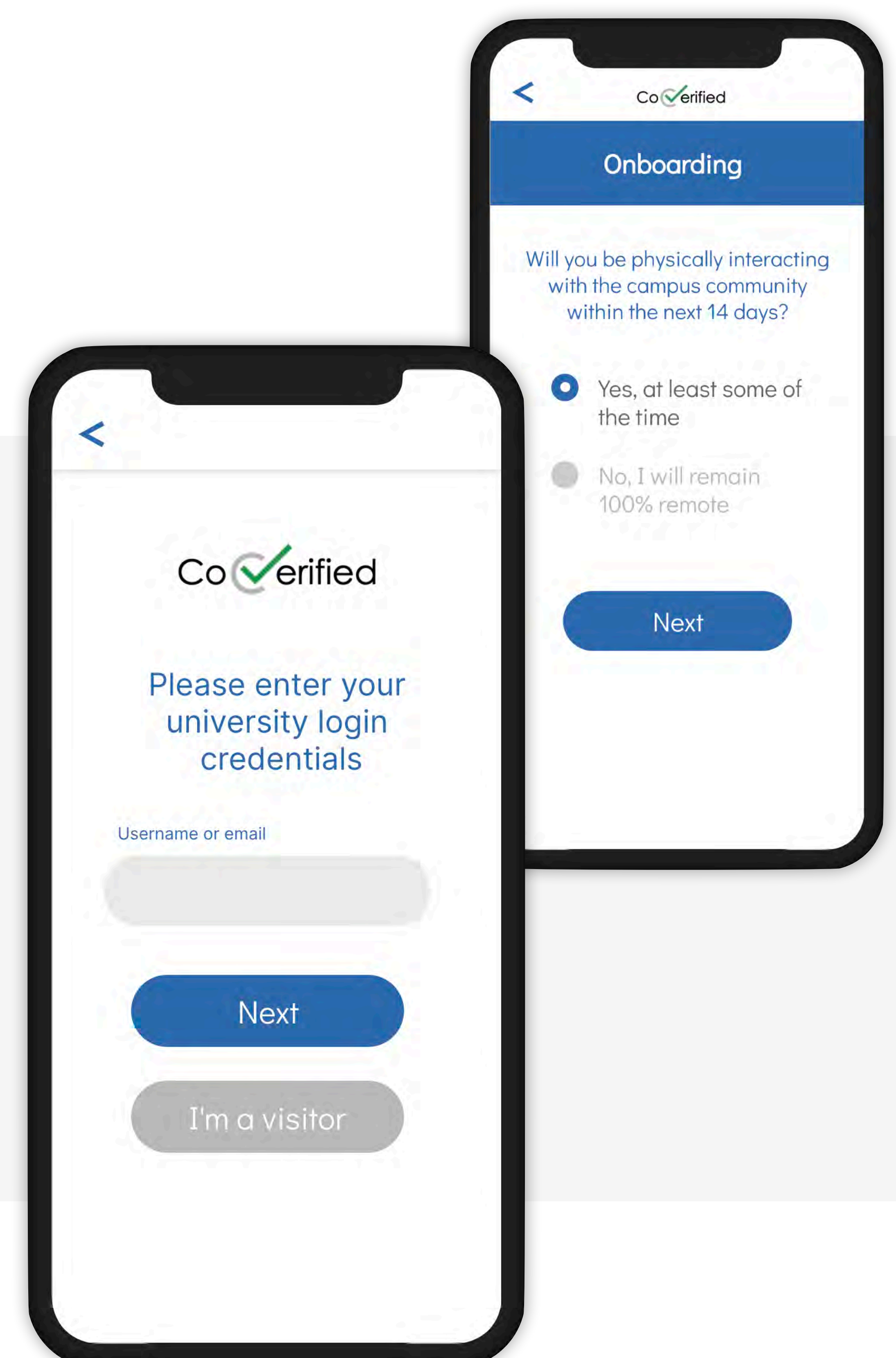
Downloading the app

You will receive an email prompting you to download the CoVerified app

Available on the App Store

GET IT ON Google Play

Logging into the app

Initial Login

- Log in with SSO credentials or as a visitor with an email address
- Accept the Terms and Privacy Policy
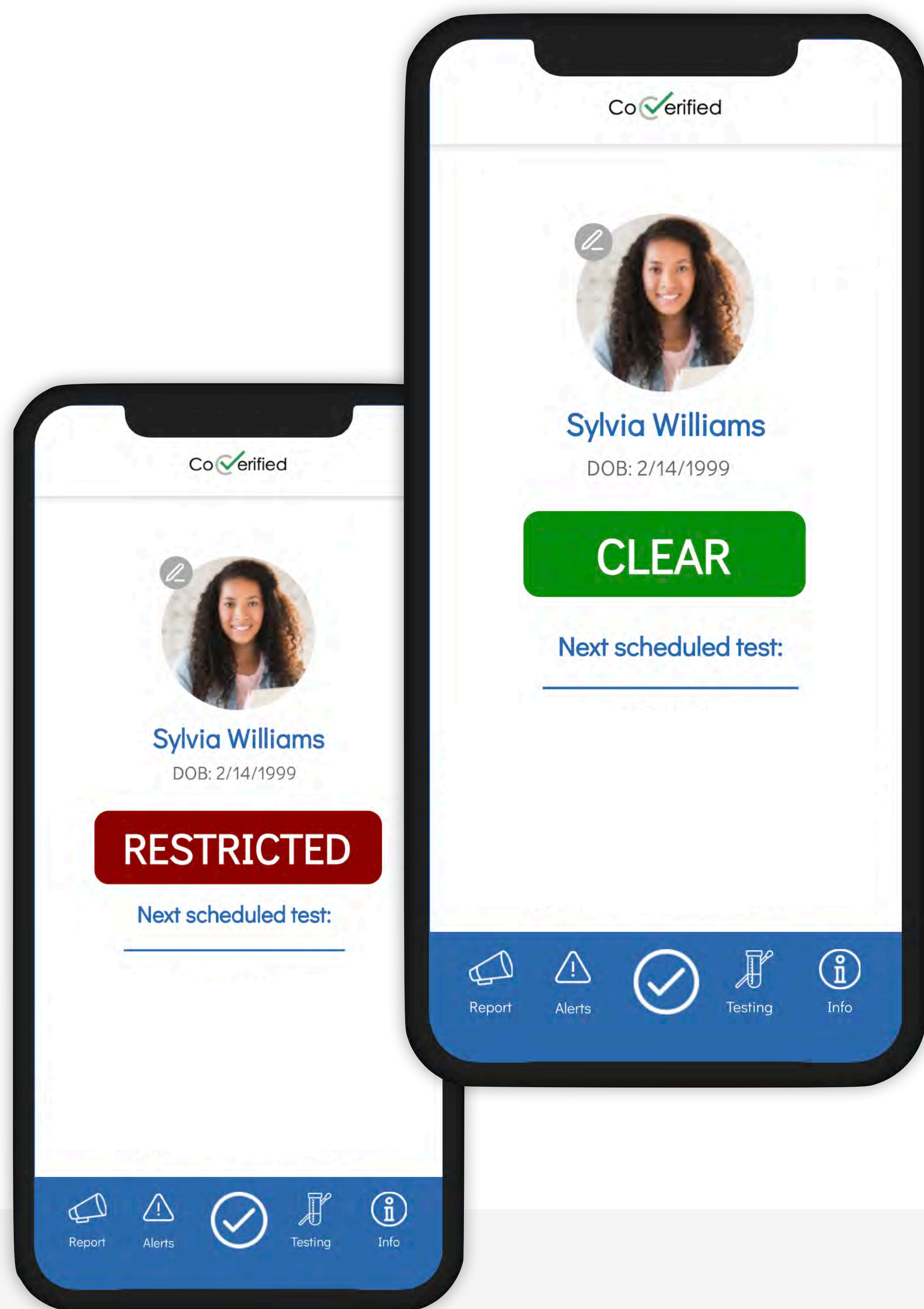- Choose whether or not you'll be on campus soon

Home Screen

- If at anytime you want to return to the home screen, select the checkmark at the bottom of the app screen
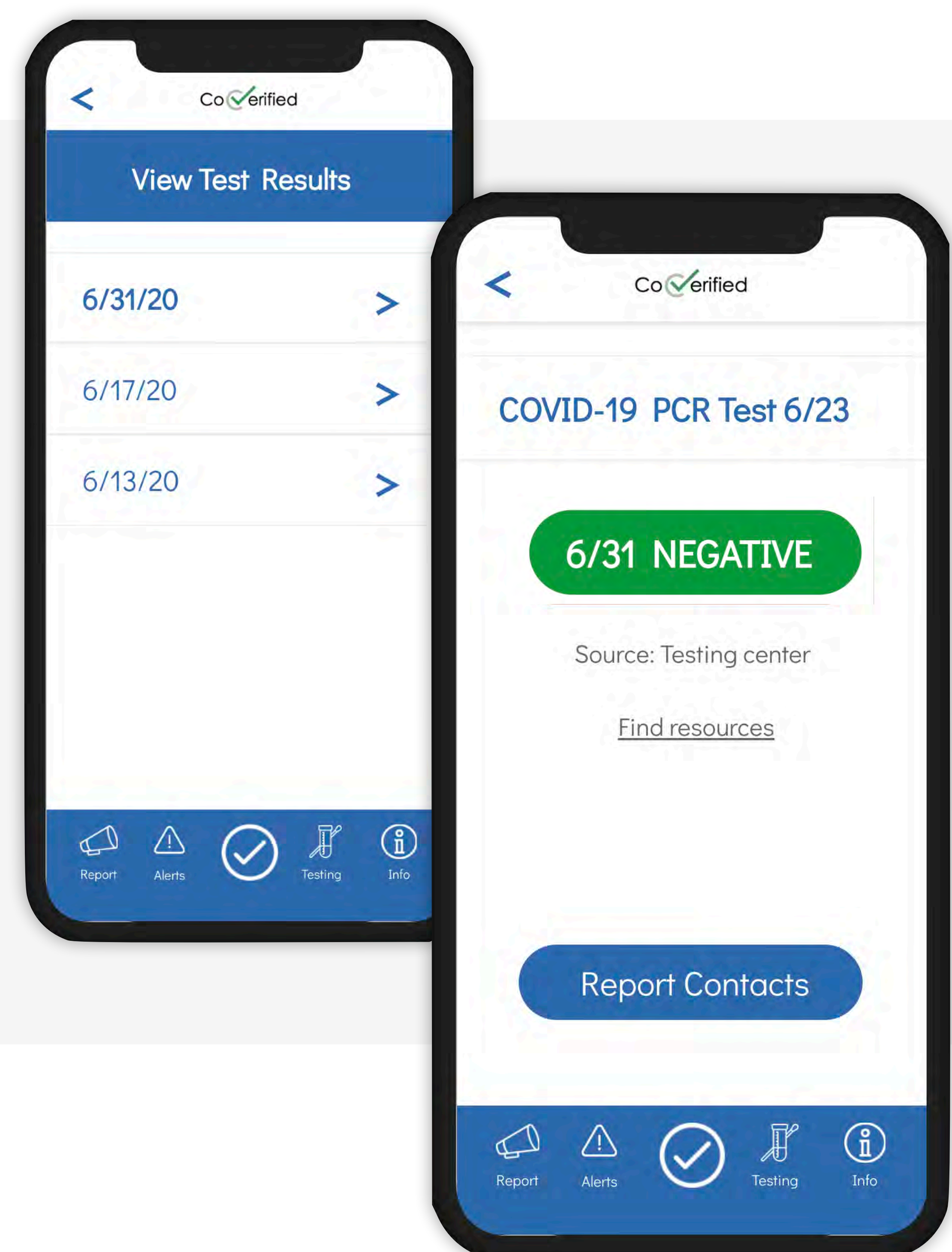
Clearance Gating

- Determine if you are **clear** or **restricted** when logging into the app

- Clearance criteria may include symptom reporting, completing a quarantine or getting tested regularly. Please check with your institution for details

Sylvia Williams
DOB: 2/14/1999

RESTRICTED

Next scheduled test:

Sylvia Williams
DOB: 2/14/1999

CLEAR

Next scheduled test:

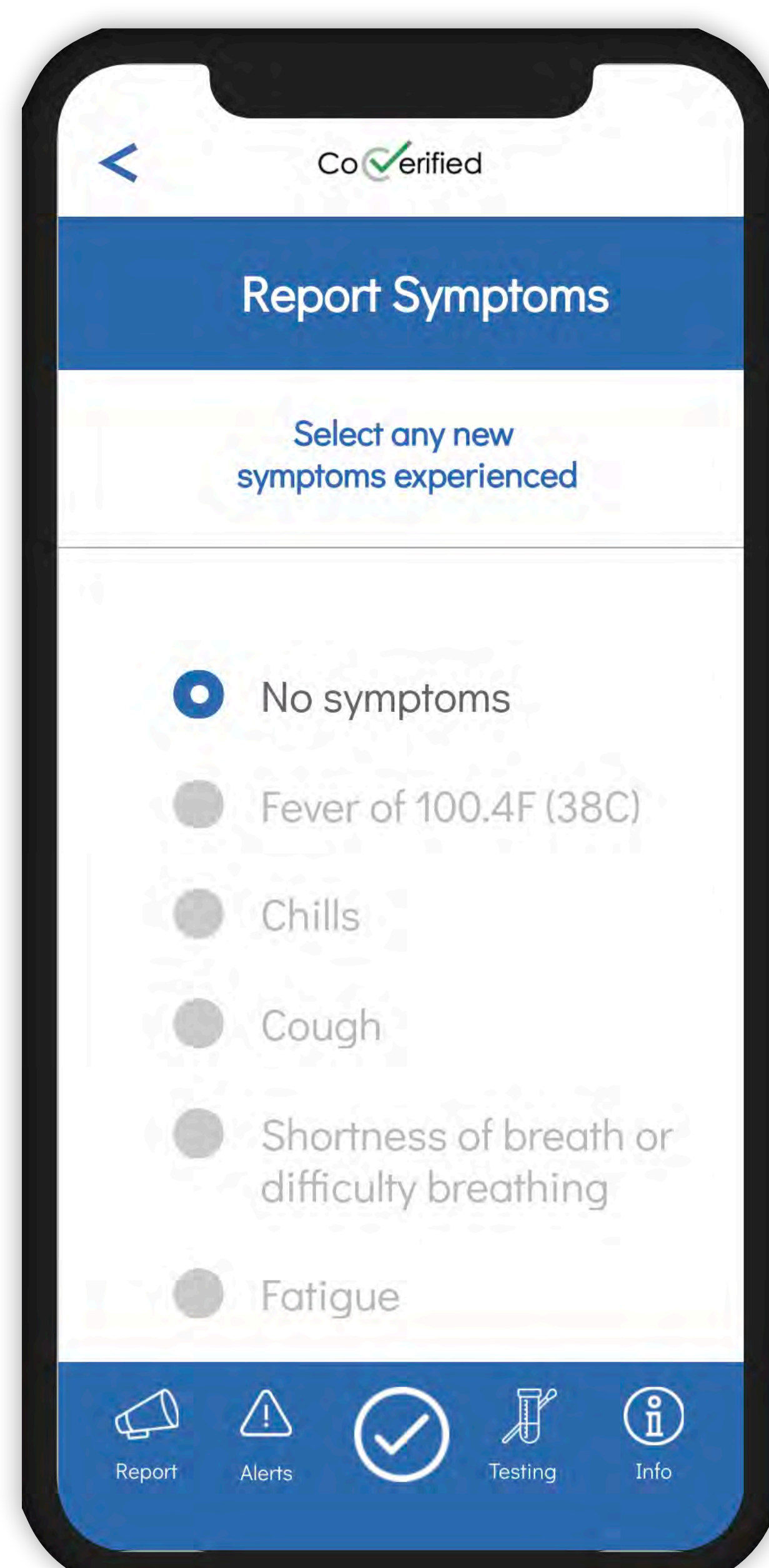Report · Alerts · Testing · Info

Test Results

- Access your test results directly from the home page of the CoVerified App

- Selecting "Test History" on the home page allows visualization all COVID-19 test results that are in the CoVerified system
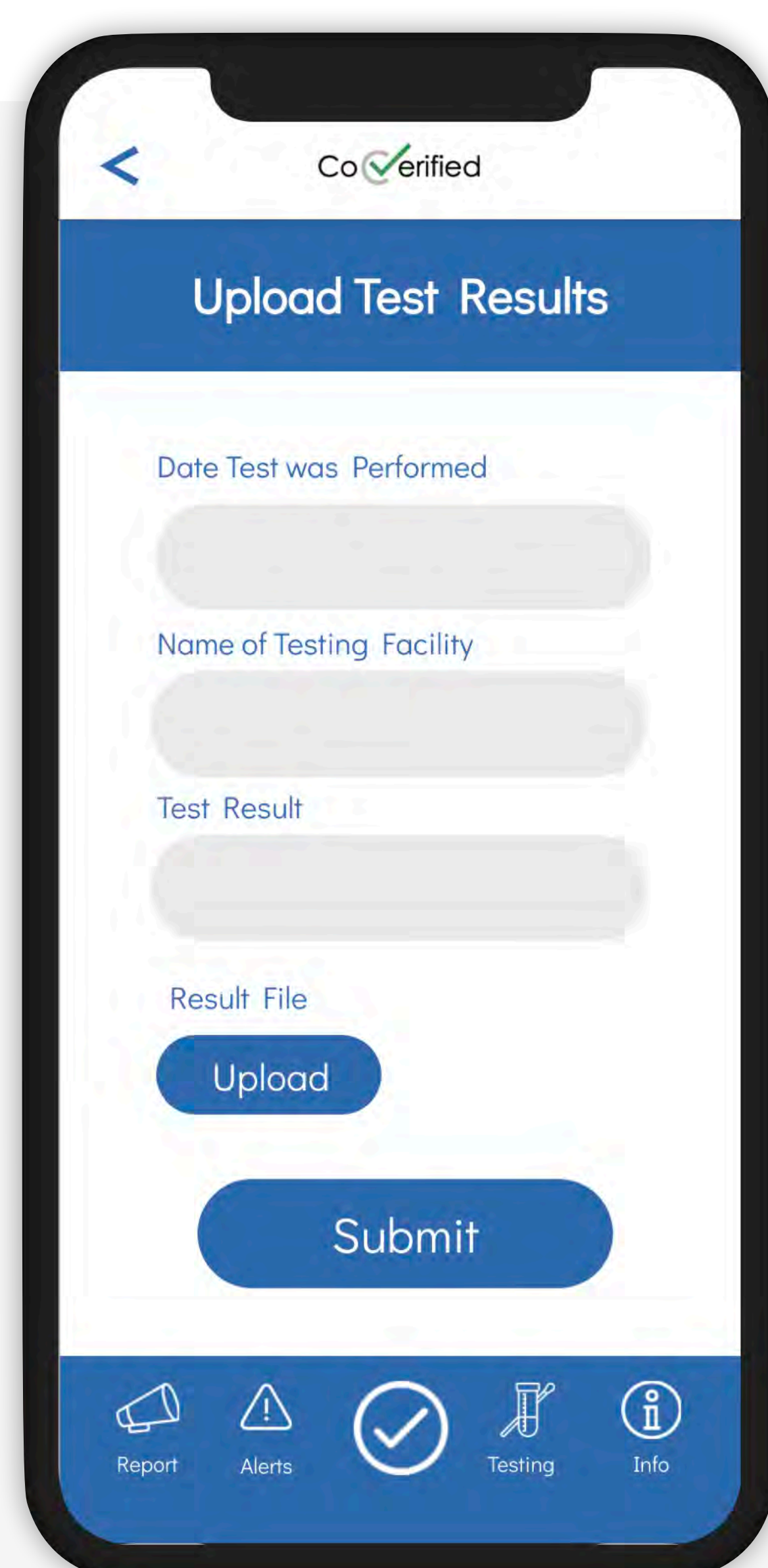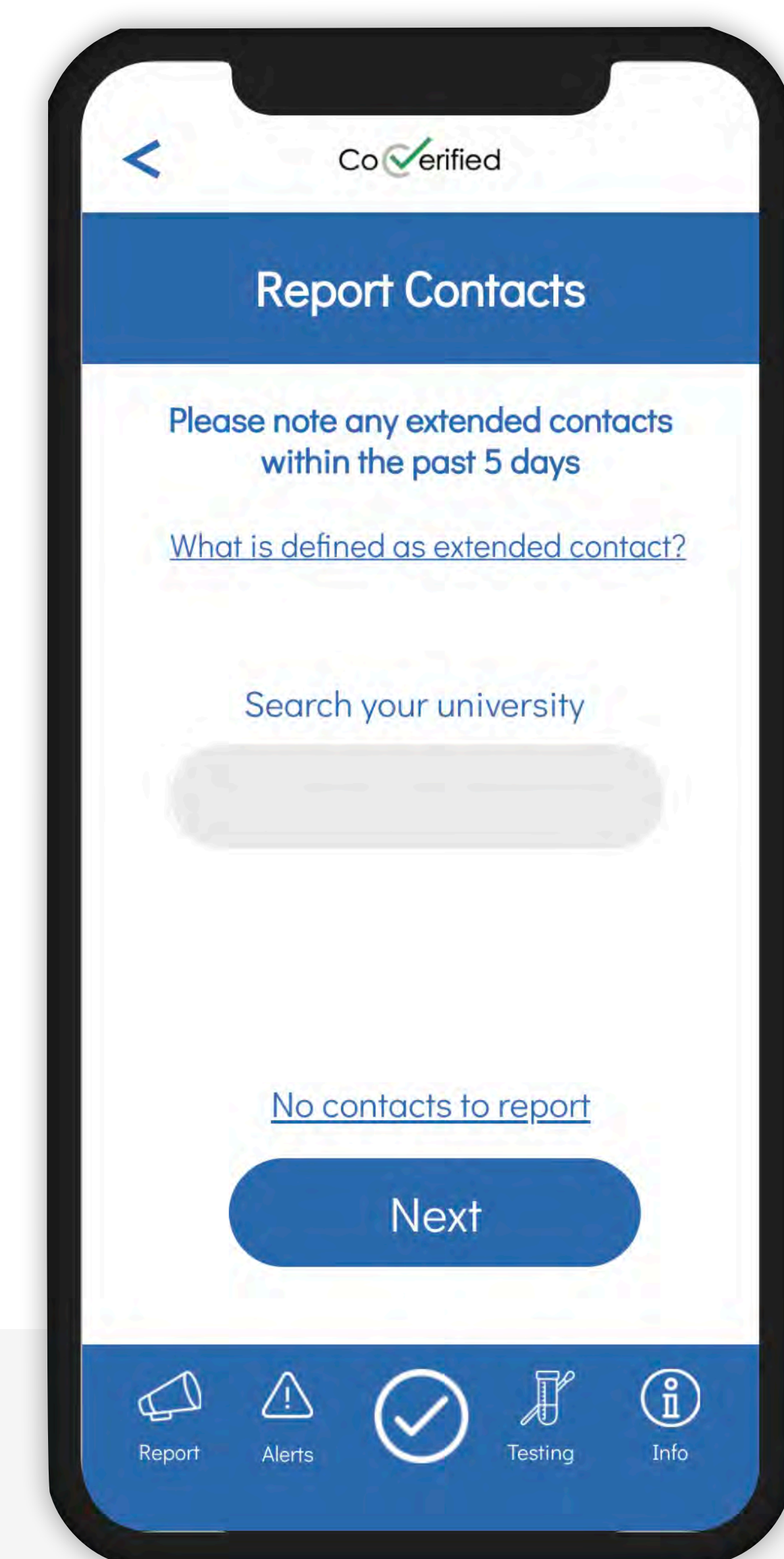
View Test Results

6/31/20	>
6/17/20	>
6/13/20	>

Report · Alerts · Testing · Info

COVID-19 PCR Test 6/23

6/31 NEGATIVE

Source: Testing center

Find resources

Report Contacts

Report · Alerts · Testing · Info

Reports

Report Symptoms

Report Symptoms

Select any new symptoms experienced

- ● No symptoms
- ○ Fever of 100.4F (38C)
- ○ Chills
- ○ Cough
- ○ Shortness of breath or difficulty breathing
- ○ Fatigue

Report · Alerts · Testing · Info

- You will be prompted to report symptoms at a frequency defined by your university (typically every 24 hours)

- To report symptoms, select the "Report" icon from the menu bar, then select "Report Symptoms"

- Choose any new symptoms that may apply, or none at all

- If you report any of the symptoms listed, you will be prompted to report contacts

CoVerified

Report Contacts

- You will be automatically prompted to report contacts after receiving a positive COVID-19 test or submitting a positive symptom report

- To report contacts, select the "Report" icon from the bottom of the app screen and then select "Report Contacts"

- To report a contact, simply type the beginning of the contact's name and select the individual from the list

- If you have not engaged in extended contact with anyone in the past 5 days, select "No contacts to report"
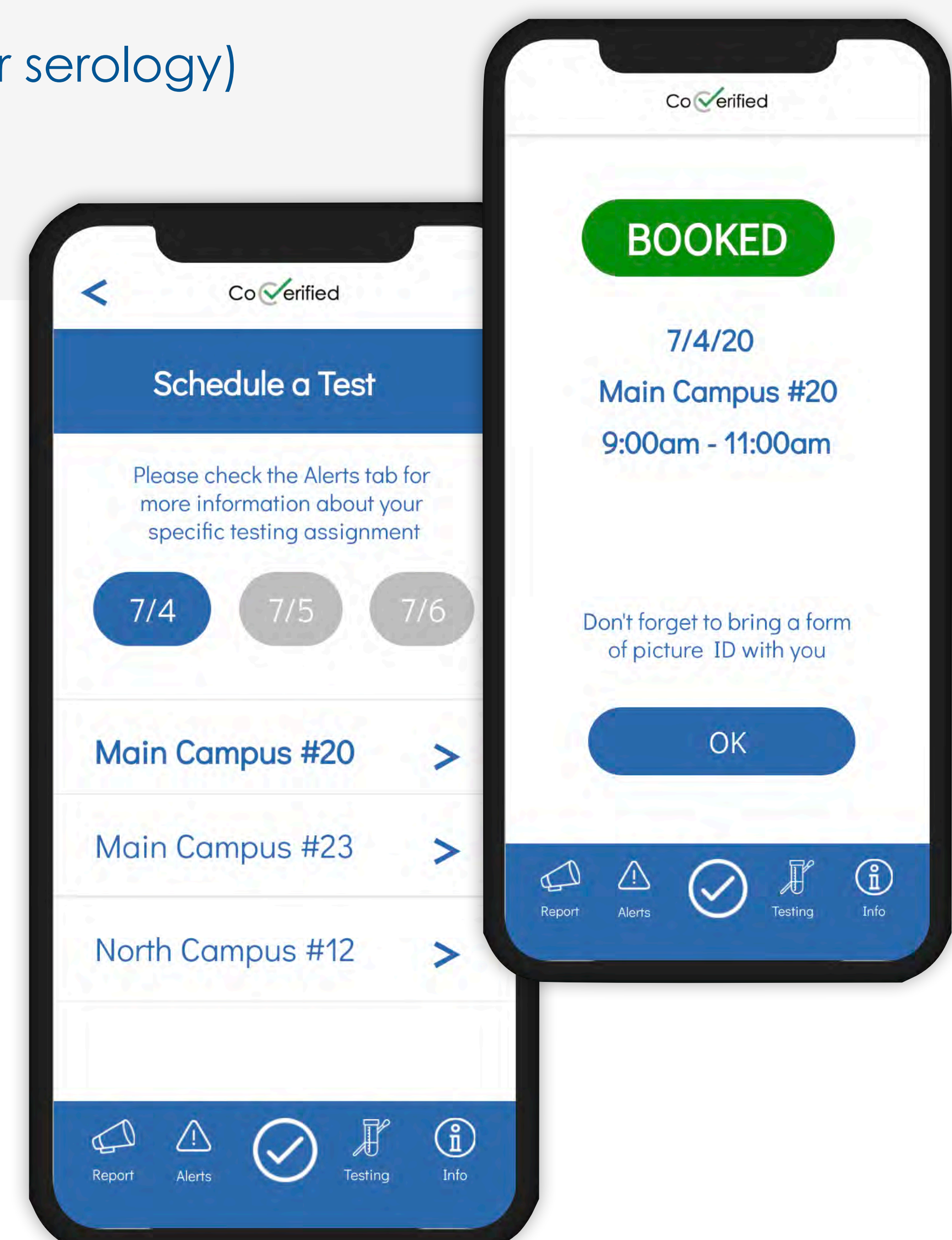
Report Test Results

- Results from tests completed at your university or college do not need to be reported by users

- If a test was done prior to returning to campus, select the "Report" icon from the menu bar, then select "Upload Test Results"

- Enter the date and result of the test, then upload a file of the test result or take a photo

- Upload PCR tests only (not antigen or serology)

Test Scheduling

- You can schedule COVID-19 PCR tests on campus by selecting the "Testing" icon at the bottom of the app screen

- To schedule a test, select "Schedule a Test"

- After a testing option is chosen, choose "Book" to confirm and schedule the test

- Upcoming tests will show up on the Testing page

Info Menu & Support

- Access customized information directly from your college or university by selecting the "Info" menu icon

- To report a problem, select "App support" and designate whether the problem is related to a technical issue or campus policy